

FY2023 Ajinomoto Co., Inc. Business Briefing

# Food & Wellness Growth Strategy

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#### Eat Well, Live Well.



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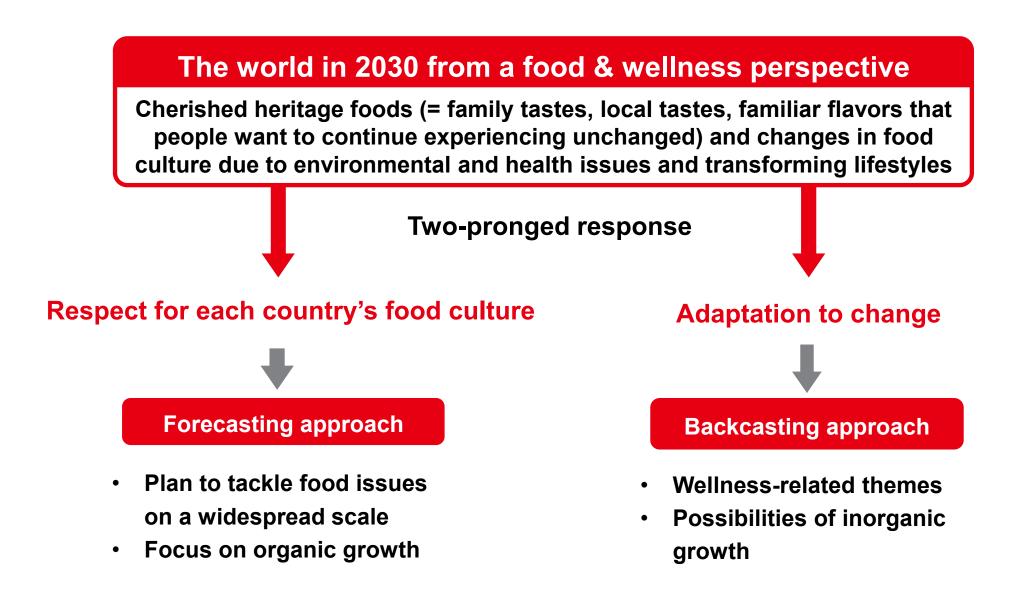




- To date, we have achieved organic growth in existing food & wellness areas by evolving our functions and businesses individually. Going forward, we will realize further evolution through an orchestrated\* approach.
- We will take on greater challenges while respecting the food culture of each country under the new organizational management.
- We will accelerate new measures to return our Japan business to growth.
- By backcasting from 2030, we will realize cross-organizational platforms to support food and health and contribute to wellness by working with external partners.
- We will aim to achieve the 2030 Roadmap by growing the business profit of our combined food businesses by a CAGR of 6% or more (FY21-30)

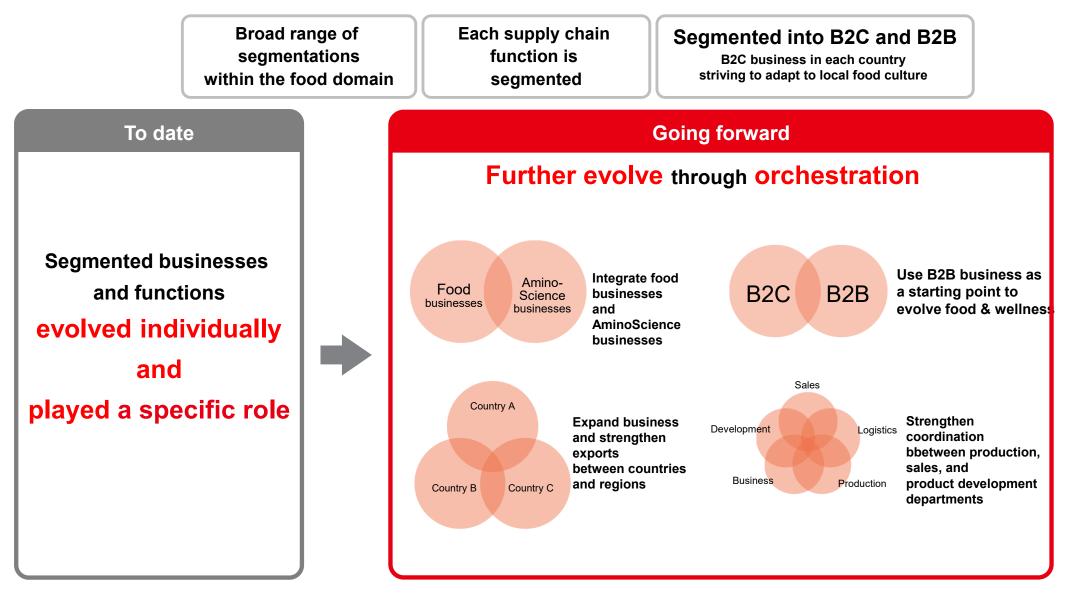
\*Creating new value by strengthening the connections between individual functions and businesses in the same way an orchestra harmonizes and brings together individual players and parts into a greater whole to realize completely new harmonies.







#### Food business issue: Businesses and functions are segmented within a huge organization



# **Organizational and Regional Strategy**



We are considering the implementation of organizational reforms to integrate the B2C business and integrate the B2B business from April 2024 and the establishment of a new D2C business. In the B2C business, we will strive to further adapt to the food culture of each country, including Japan.

#### Food Product Business organizational reform

Up to March 2020 Japan and overseas businesse operated separately	From April 2020 Reform business core	From April 2024 (planned) Consumer-oriented reforms
	A globalized vertical management approach that does not separate the Japan and overseas businesses	Return to growth in the Japan B2C market through business operation with a centralized perspective
	Successes	Advance global strategy in overseas B2C businesses
	Implementation of a global strategy	
	Issues	
	Operational inefficiencies (differences in	

characteristics and functions between

operations in the global business)

operations in the Japan business and control

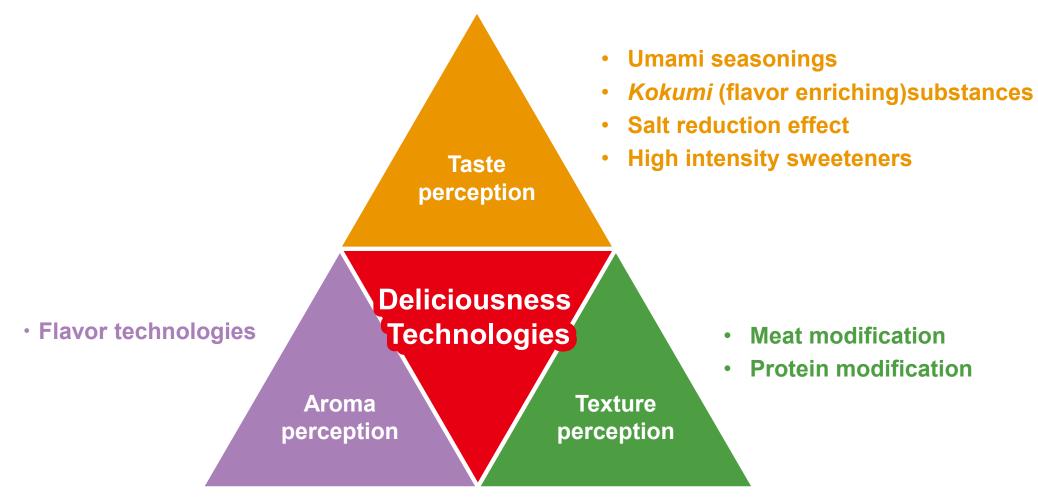


We will strengthen our business in each country, while accelerating business expansion and exports from specific countries into other regions.





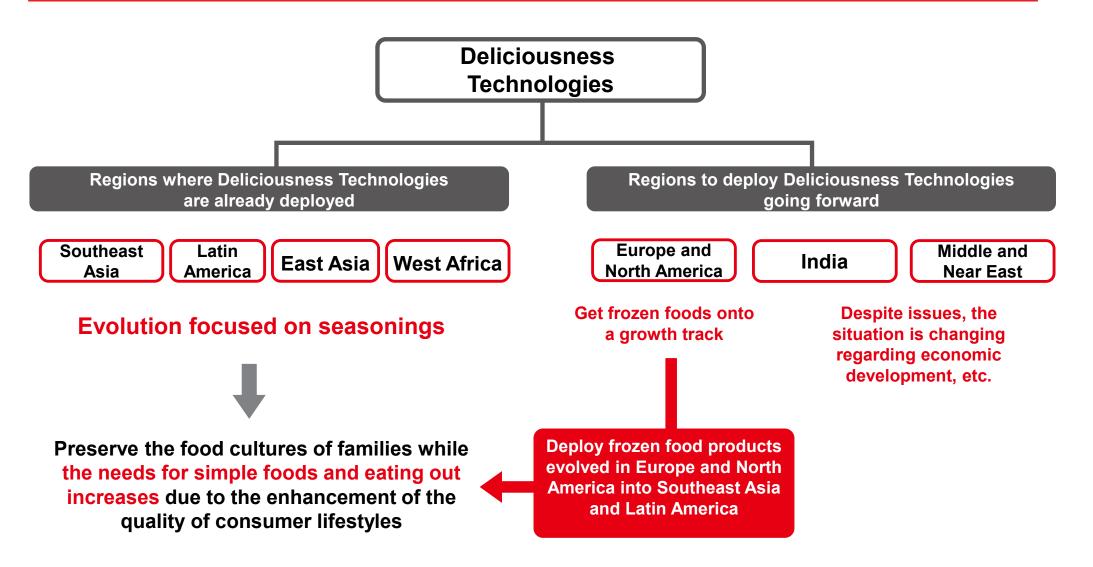
Realizing irresistible deliciousness by controlling the aroma, taste, and texture of food products using Deliciousness Technologies that incorporate "AminoScience\*."



\*"AminoScience": A collective term for the various materials, functions, technologies, and services derived from research and implementation processes with a rigorous focus on unlocking the power of amino acids.

# **Organizational and Regional Strategy**





# **Japan Business**



#### We will aim to return our Japan business to growth through four measures.

# 1 Respond to changes in lifestyle patterns

Respond to consumer insight by coordinating functions of the newly established Marketing Design Center with research institutes

# Respond to changes in lifestyle patterns

#### Strengthen coordination bbetween production, sales, and product development

2

#### Strengthen coordination between production, sales, and product development

Respond to stagnant utilization rates by realizing ideal utilization rates with a focus on customer-centric operations and the effective use of Group-owned equipment and facilities

Transform distribution

#### Approach the growing number of foreign residents and visitors in Japan

Respond to the growing number of foreign residents and visitors in Japan through initiatives that leverage the strengths of the Ajinomoto brand in the Southeast Asian and Latin American businesses and by engaging inbound business

#### Approach the growing number of foreign residents and visitors in Japan

3

#### Transform distribution

Tackle the 2024 problem and establish logistics for beyond that point by responding to changes in lifestyle patterns while also adapting to corresponding distribution changes

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We will aim to use the B2B business as the starting point for further evolving in the food & wellness area through two scenarios.

#### **Evolution scenario 1**

Strength (1) : B2B customer assets

Further strengthen established customer partnerships and explore the potential of linking relationships cultivated in B2B to our B2C businesses

#### **Evolution scenario 2**

Strength (2) : Inhouse materials production (worldwide MSG production and fermentation facilities)

Further refine our B2C strength of being able to produce inhouse and evolve plans for coordinating our B2B and B2C businesses (2030 proportion of inhouse MSG sales: 85%)

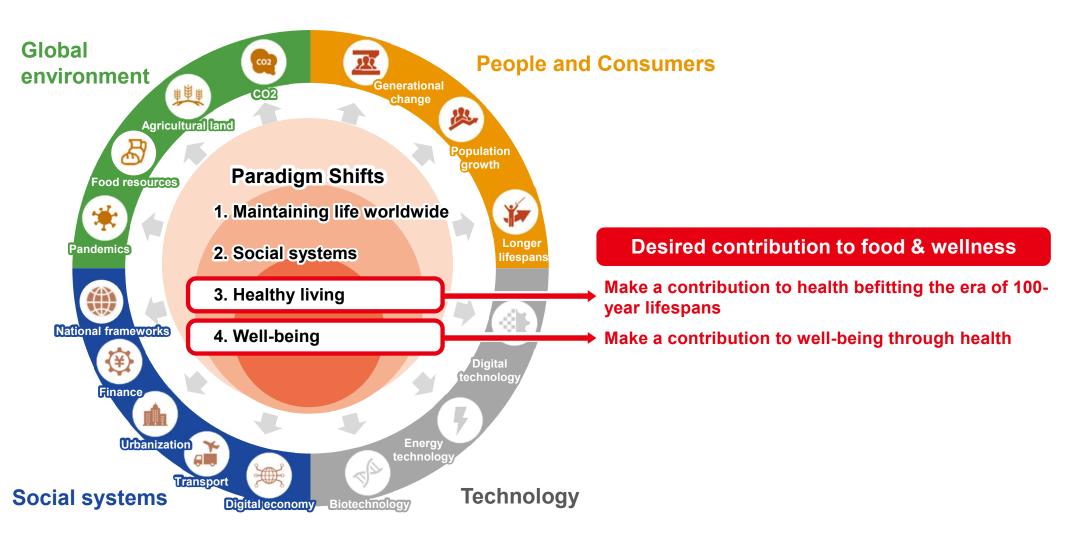
Further evolution byleveraging strengths

Ajinomoto B2B businesses (account for more than 30% of Group sales)

# Vision for 2030

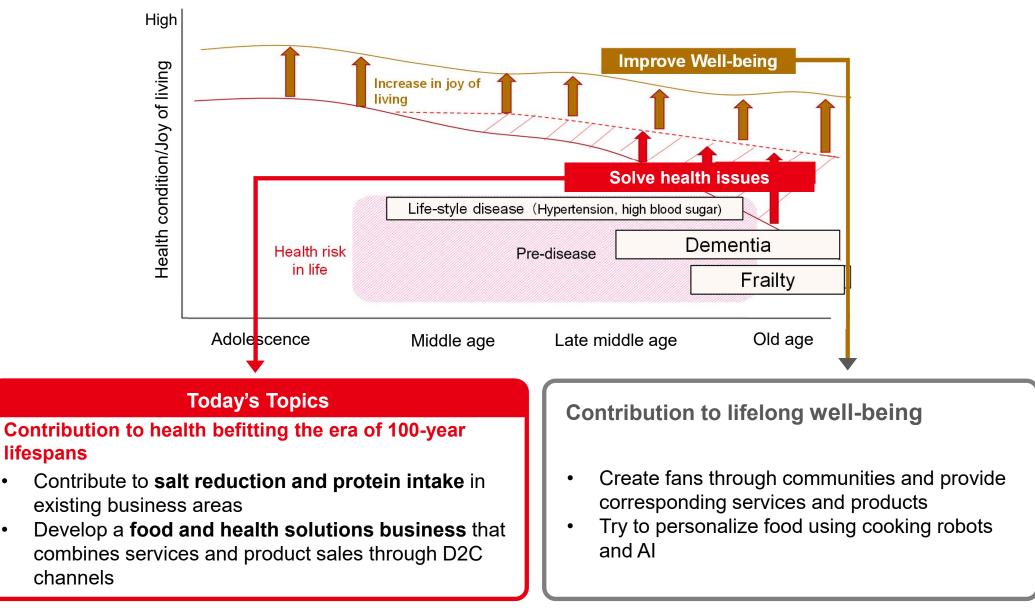


Based on megatrends affecting the business environment, in the food & wellness area we are aiming to realize a contribution to health befitting the era of 100-year lifespans and a contribution to lifelong well-being.





# **Overview of the Food & Wellness Area through Backcasting**



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# **Initiatives to Enhance Wellness through Existing Businesses**



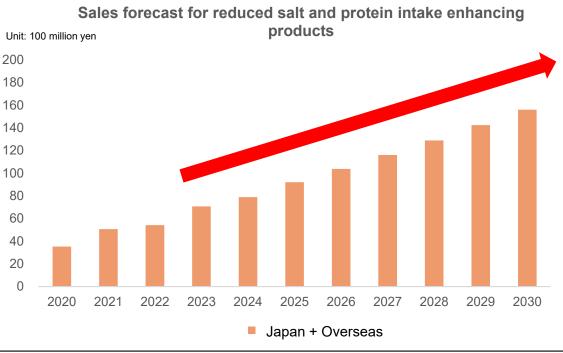
#### (1) Expand the lineup of reduced salt products and deploy overseas

⇒ Prevent and mitigate high blood pressure



(2) Expand the lineup of protein intake enhancing products ⇒ Maintain muscle strength and prevent locomotive syndrome





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# **Initiatives to Enhance Wellness through Existing Businesses**

Sleep

support



#### (3) Enhance the supplement lineup in accordance with health needs





Exercise support

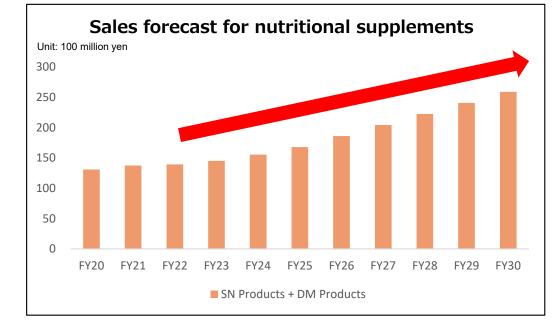
Ambulatory function support



Cognitive function support

Alternation Alt

Health condition support



\*SN: Sports Nutrition; DM: Direct Marketing

#### (4) Contribute to commercial use through reduced-salt, low-sugar, and low-fat products



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## **Realizing an Integrated Food and Health Solution Service**

#### Partnership Partnership Health Application development assessment Simple Know (visualization of physical testing Dietary Understand the gap (wearable evaluation and mental condition and items) (assessment of eating eating habits) habits) Partnership development **Content development** Sharing/ Exercise eating and sleep evaluation together **Food and Health Solution Service** Product development Partnership / Development Nutritionally Menu enhanced planning food and service supplements Nutritionally balanced frozen Health with deliciousness meals Product development Take action (Change eating habits)

## Food and Health Solution Service



### New business model concept

Current Food Products Business model

Provide physical goods that represent value for the largest common denominator to large numbers of people.

Provide products worth 1,000 yen to 10 million people each year = Business worth 10 billion yen per year in sales New business model Food & Wellness

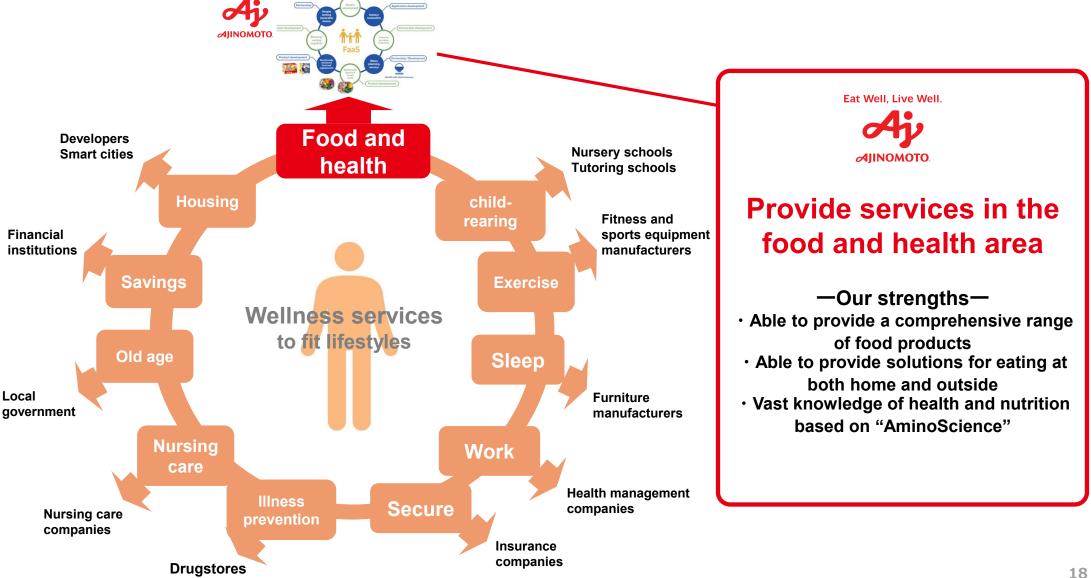
Provide personal value to small and medium-sized groups through experiences that combine physical and digital aspects.

Provide products and services worth 100,000 yen to 100,000 people each year = Business worth 10 billion yen per year in sales

Give shape to our business model to create multiple businesses worth 10 billion yen per year in sales

# Initiatives to Enhance Wellness through New Businesses

Within an ecosystem providing various types of wellness, we will realize cross-organizational platforms to support food and health and contribute to wellness by working with external partners.

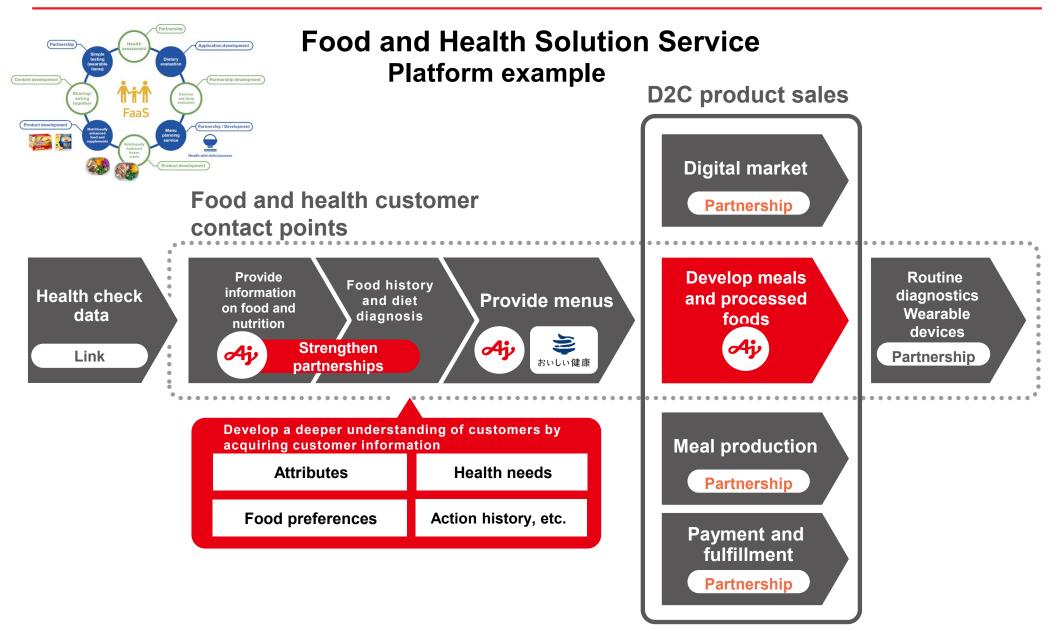


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# **Initiatives to Enhance Wellness through New Businesses**







# Condition the body and mind every day.

We all have different food styles and health conditions. It is important to have choices to fit everyone.

Practice manageable self care at a comfortable pace.

Enjoy food while being kind to your body.

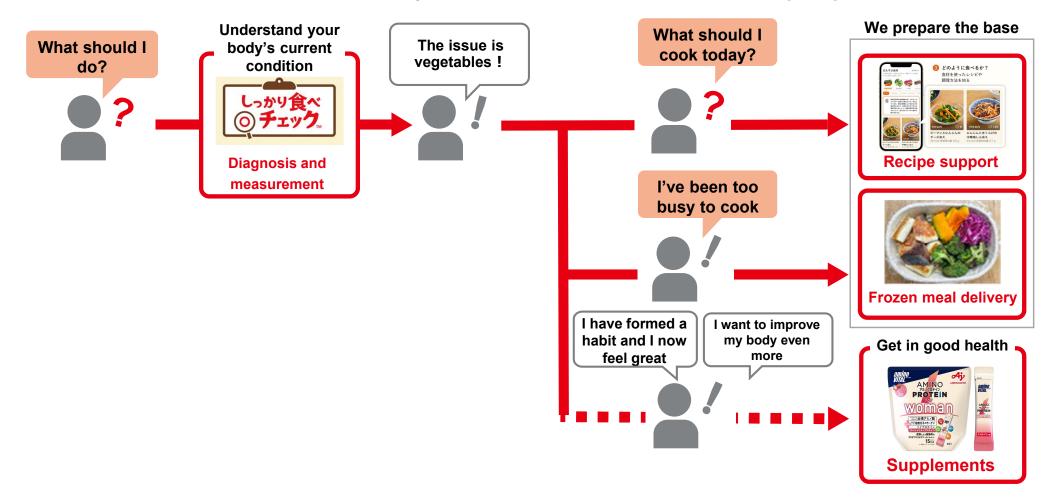
We offer new choices that will benefit your health.

## **Brand Concept of the Food and Health Solution Service**



#### **User experience**

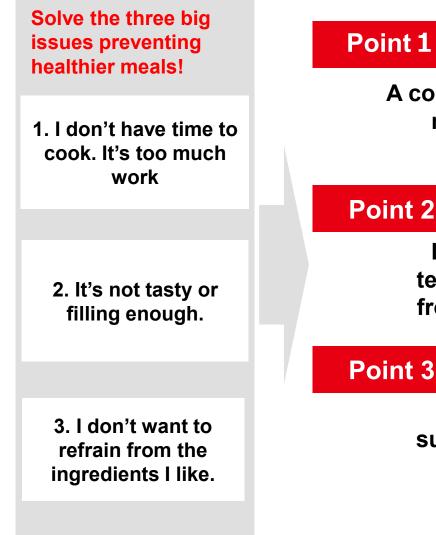
Offer close support when you feel "I want to be a little more aware of my body..."



Refine the business in Japan and then develop overseas in accordance with the food cultures of each country.



3.4 a difference



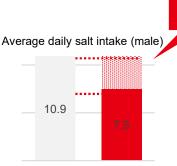
A complete nutritionally well-balanced meal that is sufficiently filling.

#### Point 2

Issues solved using proprietary technologies to realize convenient frozen meals with groundbreaking deliciousness

#### Point 3

A diverse menu that is sustainable and makes choosing fun



Average (normal meals) Target intake

Source: Dietary Reference Intakes for Japanese (2020), The National Health and Nutrition Survey in Japan. 2019. Ministry of Health, Labour and Welfare

Reduced salt through **Deliciousness Technologies** 



Generally offers 1/3 of daily nutritional intake targets



Home delivery⇒Home freezing Size reduction of about 20% to facilitate storage

\*Compared to regular frozen meal set

# **Our Food & Wellness Philosophy**



We, the Ajinomoto Group,

want to realize well-being for each individual through food. This includes using food to help people chasing ideals and people battling illnesses to move forward.

We have a firm conviction

that food which is delicious and enjoyable to eat with others has the power to push people forward, and that at anytime, it can provide that person, at that moment, with the joy of living and anticipation of the next moment.

When you want to raise your performance to fulfill a goal, when you are working to achieve an ideal, and even when you want to ensure you can live a full life in future old age, deliciousness will power your next step, in both everyday life and times that are out of the ordinary. As the Group that discovered deliciousness (*umami*) within the amino acids that are the source of life,

we believe that food which can be enjoyed together is food that will provide energy for the future.

To be able to enjoy food at anytime.

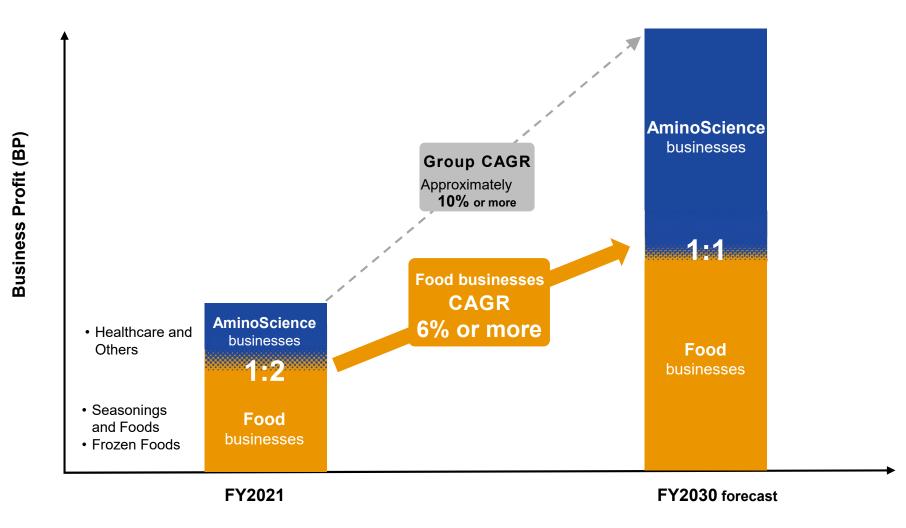
To enjoy this food and gain the power to move forward.

We create joyful lives through food.

# **Growth in Food & Wellness**



We will aim to achieve the 2030 Roadmap by growing the business profit of our combined food businesses by a CAGR of 6% or more (FY21-30)

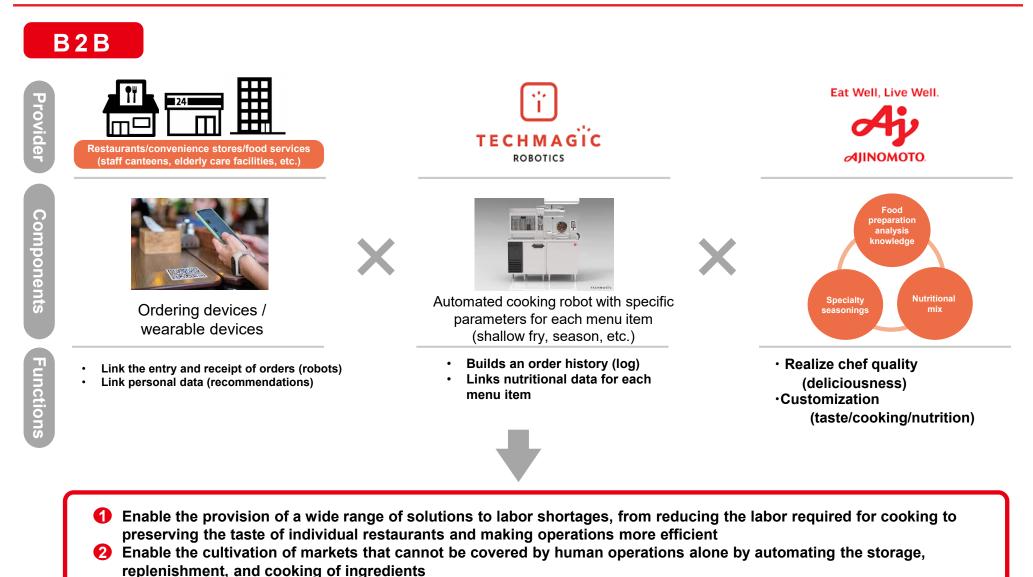


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- Forward-looking statements, such as business performance forecasts, made in these materials are based on management's estimates, assumptions and projections at the time of publication. A number of factors could cause actual results to differ materially from expectations.
- > This material includes summary figures that have not been audited so the numbers may change.
- > Amounts presented in these materials are rounded down.
- > "AminoScience" is a registered trademark of Ajinomoto Co., Inc.

#### Appendix: Personalizing Food Through Cooking Automation



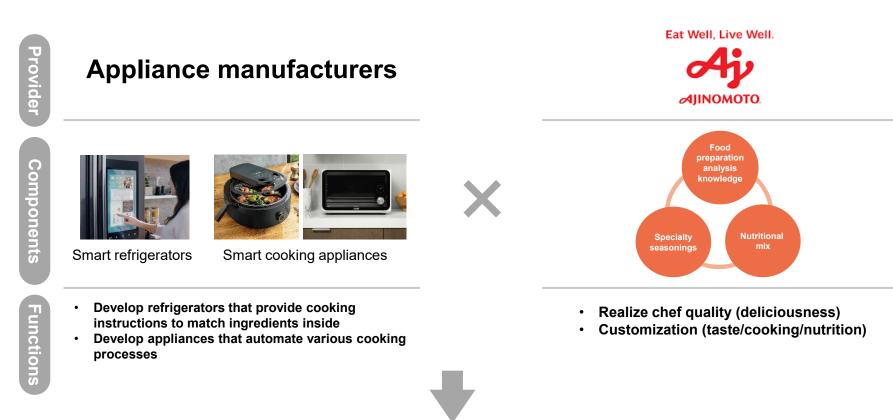


**B** Use attribute data and purchase histories to provide personalization in terms of preference and nutrition

#### Appendix: Personalizing Food Through Cooking Automation



B2C



- Automate home cooking through the realization of smart kitchens
- Realize meals that are personalized in accordance with individual preferences and health conditions
- **8** Reduce household food loss and waste through linkage with refrigerators